

**Date:** 6/27/2018

**TSB Number:** TSB-0007

**Route to:** Modernization/Service Manager

**Reference:** Construction mode operation update.

**Subject:** Safety

**Action:** Required

**Equipment:** C4 Controller

**Description:** When in Construction Mode and using a temporary run box, electrical noise can be induced onto the UP/DOWN inputs causing the car to run.

**Fix Interim:** Follow attached instructions for installing AC Snubber boards.

**Fix Final:** Install new MR boards supplied by Smartrise.

**Hardware Immediate:** Smartrise will be sending the AC filter board required for this modification to your office with instructions for rewiring. Two resistors will be provided for each C4 Controller.

**Hardware to Come After:** Smartrise will be sending, or installing while onsite, the updated MR boards that have AC circuits added. Smartrise personnel will be in contact with you to discuss when these boards will be available and installed on your jobs.

**Prints:** See attached wiring schematic for installation of the AC Snubber.

**Alert:** If the mechanic onsite experiences unintended car movement, do not attempt to operate the car with a temporary run box. Contact Smartrise Technical Support immediately for assistance. A technician can be reached at 916-457-5129 ext. 1

**Do the following:**

1. Resistor needs to be added in parallel to the run input. Please follow the wiring schematic attached to the drawings.

**Affected job(s) on file:**

1 Independence Place