Inside the Machine Room (Local)

FOR:
- Mechanic

Outside the Machine Room (Remote)*

- Elevator Contractor
- Institutions with Their Own Service Team
- Building Lobby
- Security Desk
- Building Manager
- Consultant

* Requires Internet Connection

How the Data is Collected:
Real-time data from your elevator is collected through a device we call Data Acquisition Device (D.A.D.).

What Smartrise Gives You:
- Door status and data.
- Expanded Fault information to **troubleshoot straight from the system**.
- Car on-line and off-line status.
- Car position, direction and speed.
- Operational state (normal, fire, recall, independent service).
- Average wait times.
- Calls per hour.
- Run data.
- Run counter (total number of runs for a car by day/week/month/year or time range).
- Distance counter (traveled by day/week/month/year or time range).
- Mode data.
- Mobile alerts.
- Ability to command the elevator from the system.

Remote Map View Screen - view all of your jobs via their location on a map.

Local Car View Faults - view active faults. You can click on a fault for more detail.