C4

ELEVATOR CONTROL SYSTEM

C4 REMOTE MONITORING

Smartrise's C4 Remote Monitoring uses the technology inside every Smartrise controller to keep track of all your elevators, no matter where you are in the world. C4 Remote Monitoring automatically collects detailed information about minute-to-minute operations, system events, faults, and operating statuses. The Remote Monitoring server communicates wit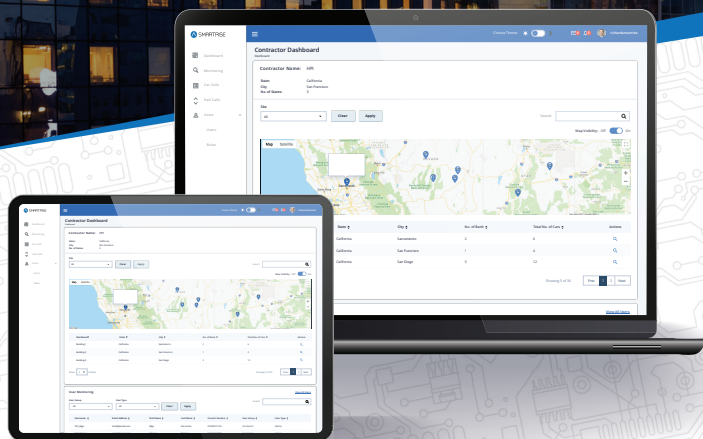h elevators and group dispatchers through your C4 Monitoring Interface, collecting and evaluating elevator health and performance. Going beyond a passive database tool, C4 Remote Monitoring can be easily configured to automatically contact maintenance and administrative personnel whenever a problem arises. You can also schedule days and times to make contact in advance.

BENEFITS

- Collect, store, and recall system information for performance analysis or other needs
- Automatically alert maintenance and other selected personnel when required
- Retain records of building elevator traffic
- View or print report screens
- Save historical data to the database
- Log maintenance activity

PRECONFIGURED REPORTS

- Hall Call Performance
- Hall Call Analysis
- Traffic Analysis
- Hall Call Log
- Car Call Log
- Event Log
- Emergency Log
- Maintenance Log
- Percent In Service

C4 Remote Monitoring automatically collects data needed to track the performance of your elevator systems and to monitor elevator traffic over a certain period. The Hall Call Log allows you to analyze hall call wait times, permitting the user to filter the information by date, time, car number, initiating call floor, riser, travel direction, door location, and minimum/maximum wait times. Administrators can flag and highlight selected wait time criteria. The Hall Call Analysis report displays all hall calls placed and groups wait times according to user criteria.

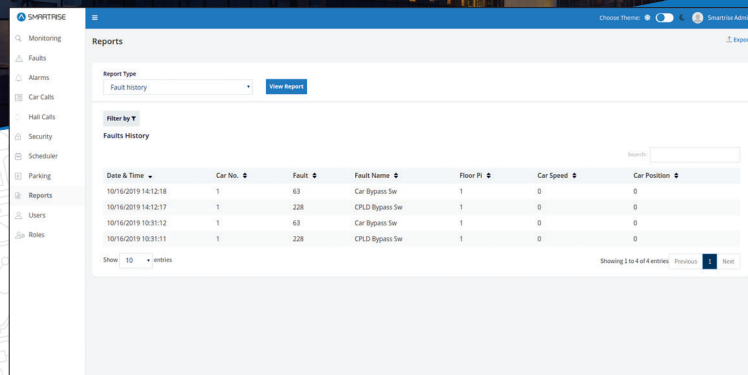*Please see reverse side for additional information.*

SMARTRISE

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Address: 1235 N. Union Bower Rd Irving, TX 75061
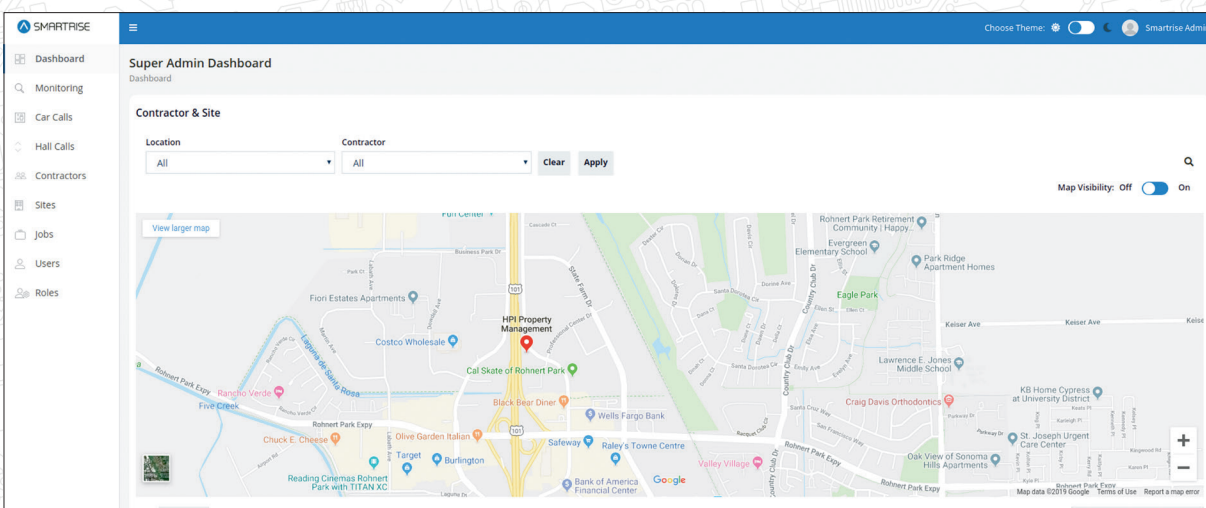**Website:** SMARTRISE.US

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While data collected by the C4 Remote Monitoring Interface resides in the building, all features and functions are accessible securely from the 'Cloud.' The accessing user must present the required credentials, and the building management and servicing company must allow the data/control to be available beyond the building walls. After those requirements are met, users can access all C4 Remote Monitoring data with a standard internet connection (25/25 MBPS or higher is required). The authorized user can connect with any device that supports a browser with no application installation required, and access is included for the lifetime of the product.

Once connected, all information in the current log is immediately available. Select from preconfigured reports, pick start and end times, and information from the database is presented in a simple, precise format.

C4 Remote Monitoring can also be extended to include our Local Monitoring features where access and controls are limited to connections within the building. If you connect with a browser running on a PC device (or similar), C4 Remote Monitoring allows you to save historical data to a file to print reports.

Contact our Sales Department at sales@smartrise.us to order or for more information.

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