



Occupant Evacuation Operation (OEO)

Smarter, Safer Elevator Evacuation

Overview of OEO

Occupant Evacuation Operation keeps designated elevators in service during a fire event, enabling faster, safer movement of building occupants. Instead of shutting elevators down, OEO works with the building's Fire Alarm System (FAS) to determine when and how selected elevators continue operating.



Key Benefits



Faster evacuation in high-rise buildings



Reduced stairwell congestion



Autonomous operation before firefighter arrival



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Phone: 469-678-8000

Address: 1235 N. Union Bower Rd
Irving, TX 75061

Website: SMARTRISE.US



How It Works



FAS detects
smoke or fire
signals



Data Acquisition
Device (DAD)
communicates event
data to controller



Elevator dispatch
logic executes
OEO behavior



Occupant displays +
annunciators
instruct building
occupants



Firefighter
Emergency
Operation overrides
at any time

Development & Implementation Approach



1. Consultant Requirements & Code Interpretation

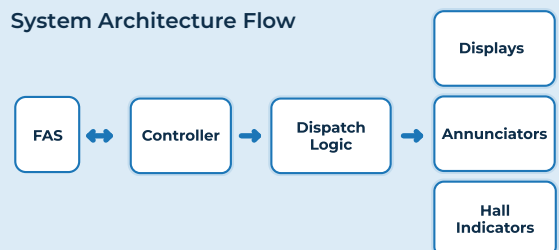
Smartrise assisted with project-specific requirements and helped define the system's evacuation priorities, messaging expectations, and operational behavior, forming the basis for Smartrise's OEO design.



2. Communication Protocol & System Architecture

To meet project needs, Smartrise worked to develop a custom serial communication protocol between the controller and the FAS unit. This ensures structured transmission of smoke-zone data, event information, timing rules, and activation logic for reliable real-time operation.

System Architecture Flow



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3. Controller Logic & Software Development

Smartrise engineered a new dispatch logic dedicated to OEO. The controller manages automatic or manual activation, prioritizes floors affected by smoke, and executes the evacuation sequence. Dedicated OEO floor-mapping tables ensure predictable service and accurate floor routing. The system remains fully compatible with FEO overrides.



4. Occupant Messaging & User Guidance Enhancements

To support clear communication during OEO, Smartrise integrated with defined voice annunciation, in-car display modes, and hall-side indicators. These ensure occupants immediately understand when elevators remain safe to use during an evacuation event.

Stakeholder Coordination

Structured Meetings Ensuring Alignment

Phase	Purpose	Stakeholders	Key Outcomes
Early Design Meetings	Establish smoke-zone logic & communication expectations	Elevator Consultant, Fire Chief, Local Jurisdiction/City, Building Representative, Elevator Controller, Elevator Installer, and FAS Installer	Defined evacuation priorities and FAS → controller interactions
Sequence of Operations Review	Review transitions (normal → smoke → evacuation → override)	Elevator Consultant, Elevator Controller, and FAS Installer	Unified display + annunciation rules
Pre-Testing Coordination	Validate wiring & communication paths	Elevator Consultant, Building Representative, Elevator Controller, Elevator Installer, and FAS Installer	Prepared simulated events without triggering alarms
Final Integrated Testing	Onsite validation	Elevator Consultant, Fire Chief, Local Jurisdiction/City, Building Representative, Elevator Controller, Elevator Installer, FAS Installer	Verified evacuation behavior, messaging clarity, and FEO overrides

These stages ensured reliable, compliant, and predictable OEO performance.



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Technical Elements

Fire Alarm System

Initiates OEO through smoke detection or manual triggers, sending activation and zone based signals to the controller.

Data Acquisition Device

Serves as the communication bridge between FAS and controller, transmitting real-time event and zone information.

Controller Logic & Smart Dispatching

The controller selects the designated OEO elevator, directs occupants toward the recall floor, and manages zone-based or full-building evacuation. Smart dispatching moves passengers away from the fire floor first and proceeds autonomously unless overridden by FEO.

Occupant Messaging & Safety Hierarchy

In-car and hall-side indicators, alongside voice annunciation, guide passengers clearly during evacuation. FEO and higher-priority modes always override OEO.

First Project Implementation & Field Validation

The first project in which Smartrise implemented OEO was deployed on a system integrated with Destination Dispatch (DD). For this installation, the OEO operation was customized to meet the building owner's specific evacuation and messaging requirements while maintaining full compatibility with the DD workflow. The integrated system completed final inspection successfully, confirming that the customized OEO behavior, communication paths, and dispatch logic operated as intended in a real building environment. Smartrise's OEO solution delivers a safer, faster evacuation path for high-rise buildings by combining code-compliant ASME A17.1 integration, clear occupant communication, and fully validated operation through lab simulation and onsite testing. The result is a dependable, intuitive, and coordinated elevator-assisted evacuation system.

A safer, smarter approach to elevator-assisted evacuation.



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